

## **QUALITY POLICY**

Papírna Moudrý, s.r.o. was founded in 1996. The company manufactures insect and rodent control products. The Quality Policy is defined by the company's management with the aim to ensure continuous improvements in quality processes, products and services, in accordance with the quality management standard ČSN EN ISO 9001:2016.

The main principles of the company's policy are:

## A) Company strategy is expressed in the following long-term objectives:

- Create economically stable company, with the focus on achieving product quality standards, which are required by legislation and other stakeholders, as well as meeting our customers' expectations and requirements. Meeting customers' requirements is our main goal.
- 2. Deliver products in guaranteed product quality and in required time.
- 3. Improve ISO system's efficiency and its processes.
- 4. Compliance with the regulations of other quality control standards.

## B) Company management expects employees to fulfil the policy by:

- 1. Being aware that satisfied customers are the basis of company's prosperity and a measure of quality.
- 2. Being a part of the company and help building its good reputation.
- 3. Preventing accidents by complying with health and safety rules and fire safety rules. Following these rules will eliminate work-related injuries.

## C) Company management is committed to:

- 1. Create sufficient financial and human resources in order to meet the QMS (quality management system) requirements and continuously review the management system.
- 2. Create optimal QMS policies and objectives.
- 3. Meet the requirements of QMS and continuously increase its effectiveness.
- 4. Create suitable conditions and working environment in order to meet and comply with quality requirement, and to not endanger the safety and health of its workers.
- 5. To behave responsibly towards the environment, to use all resources and energy efficiently.

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